AIDS Resource Center of Wisconsin Dental Clinic
Green Bay, Madison, and Milwaukee, Wisconsin

Program Overview

The AIDS Resource Center of Wisconsin (ARCW) Dental Clinic provides comprehensive and specialized dental care for individuals diagnosed with HIV. The staff is experienced with HIV/AIDS oral health issues and understands the relationship between dental care and managing HIV symptoms or conditions caused by HIV medications. The ARCW Dental Clinic is co-located with medical and mental health clinics, a pharmacy, and social services that are designed to help HIV patients maximize their health care outcomes.

Program History and Development

The ARCW Medical Center was founded in 1984 and is Wisconsin's largest and fastest-growing HIV health care system. Individuals with HIV/AIDS have access to multiple services through ARCW's integrated medical, dental, and mental health clinics, as well as to a pharmacy, food pantry, legal program, and social work care management program.

In 2012, ARCW became one of the first clinics in the country to integrate its medical and dental records to assure easier communication and comprehensive care management. The team at the ARCW Dental Clinic consists of a dental director, four dentists, and three dental hygienists.

Program Sustainability

- ARCW receives funding from: the U.S. Department of Health & Human Services, the Department of Housing & Urban Development, the State of Wisconsin, the City of Milwaukee, Milwaukee County, the City of Madison, and Dane County. Community organizations, corporate donations, and individual donations also support the clinic.
- Funding for this program is split between: reimbursement revenue from private and public insurance programs (75%), federal grants (19%), and private donations (6%).
- The program provides services to all people regardless of their ability to pay. The clinic bills individuals who are covered by private insurance, Medicaid, or Medicare, and charges for out-of-pocket costs based on a sliding fee scale.
- The total ARCW organizational budget is approximately $58 million.

Program Impact

- In 2014, ARCW Dental Clinic provided more than 5,000 unique oral health care appointments. These services were provided at AIDS Resource Center of Wisconsin facilities in Milwaukee, Madison, and Green Bay.
- ARCW Dental Clinic collects data on participant demographics, participant medical history, client satisfaction, number of participants served, and services provided.
- According to the University of Wisconsin Center for Health Systems Research and Analysis, "…an ongoing primary care relationship with ARCW is the most influential factor in reducing costs, hospital stays/admits and the diagnostic incidence of chronic disease." Furthermore, this study also found that clients with Medicaid who received care at the ARCW Medical Center medical home had an average cost that was $6,801 less per year than clients who received care elsewhere.
- The ARCW Dental Clinic is recognized as a National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home, the first HIV medical home approved by the Centers for Medicare & Medicaid Services, and was a 2014 Leader in LGBT Health Care Equality.

Program Contact Information
Program Website: http://www.arcw.org/dental-clinic/

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Program Features

Note: A checked box below indicates an existing program feature.

Age
- ☐ 0-17 (Children and Youth)
- ☒ 18-60 (Adult)
- ☒ 60+ (Older Adult)

Specific Populations
- ☐ Homeless individuals
- ☐ Individuals with intellectual and/or developmental disabilities
- ☐ Individuals with physical disabilities
- ☒ Individuals with specific or complex medical conditions
- ☒ Individuals with low income
- ☒ Individuals with no dental insurance
- ☐ Individuals with Medicaid
- ☐ Veterans
- ☐ Refugees/immigrants

Geography
- ☒ Rural
- ☒ Urban

Service Delivery Setting
- ☐ Hospital
- ☐ Dental school
- ☒ Community/safety net clinic
- ☐ Private dental office
- ☐ Long-term care facility
- ☐ Senior center/community center
- ☐ Private residence
- ☐ Fairgrounds/stadium/parking lot
- ☐ Church
- ☐ School
- ☐ Homeless shelter
- ☐ Public housing

Service Delivery Model
- ☒ Dental clinic model (e.g. permanent setting)
- ☐ Mobile-portable model
- ☐ Eligibility and enrollment model (e.g. referrals, care coordination)
- ☐ Virtual model (e.g. telehealth)
- ☐ Event-based model
- ☐ Outreach and education model

Staffing
- ☒ Dentist
- ☒ Dental hygienist
- ☐ Dental therapist
- ☐ Dental assistant
- ☐ Dental/dental hygiene students
- ☐ Nursing staff
- ☐ Community health workers
- ☐ Non-dental clinical staff
- ☒ Non-clinical staff

Payment for Care
- ☒ Medicaid
- ☒ No charge to client
- ☒ Sliding fee scale
- ☒ Out of pocket
- ☒ Commercial dental insurance

Program Funding
- ☒ Foundation/organization grant
- ☒ Public funding (e.g. local, state, federal)
- ☒ Private donations (e.g. individuals, businesses)

Dental and Oral Health Services
- ☒ Emergency services
- ☒ Basic services
  - ☒ Screenings
  - ☒ Cleanings
  - ☒ Fluoride varnish
  - ☒ Sealants
  - ☒ X-rays
- ☒ Comprehensive services
  - ☒ Fillings
  - ☒ Scaling/root planing
  - ☒ Extractions
  - ☒ Oral surgery
  - ☒ Root canals
  - ☒ Dentures, partials, relines, repairs
  - ☒ Crowns
  - ☒ Bridges
  - ☐ Orthodontics

Other Program Services
- ☒ Referrals to dental and oral health services
- ☒ Care coordination/care management
- ☒ Patient education
- ☒ Caregiver education
- ☐ Provider education
- ☐ Advocacy/coalition

Integration with Services
- ☒ Medical services
- ☒ Behavioral health services
- ☐ Vision services
- ☒ Pharmacy services
- ☒ Transportation services
- ☒ Translation services
- ☒ Nutrition services

This profile was prepared using publicly available information. Date of last update: March 2016