

Christiana Care Health System Dental Clinic Wilmington, Delaware

Program Overview

The Christiana Care Health System operates a dental clinic at Wilmington Hospital and four satellite dental clinics in the Wilmington, Delaware area. The clinic keeps the service fees at a reduced level to provide comprehensive dental care to individuals who lack insurance or who are underinsured. The treatment is performed by dental residents who have completed their undergraduate training but have chosen to spend time as hospital residents before going into private practice. These residents also rotate through the hospital's anesthesia and emergency departments to gain a comprehensive picture of the hospital population's medical needs and to become trained to treat people who are medically compromised or have a disability.

Program History and Development



The Department of Oral Maxillofacial Surgery & Hospital Dentistry in the Christiana Care Health System has provided dental services to the Wilmington community for over 60 years. It is a major teaching hospital with two campuses and more than 250 medical-dental residents and

fellows. Although care is mainly provided at the dental clinic located in Wilmington Hospital, dental residents now rotate to four other affiliated dental clinics to provide dental care at these locations as well.

Program Sustainability

- Funding for this program is split between on-going fee-for-service payments, Medicaid reimbursements, and private grants from foundations and associations.
- This clinic provides payment options and financial assistance to individuals who cannot afford their treatment, such as free and discounted services.
- The Christiana Care Health System dental clinic is staffed by dental residents in the hospital with supervision by volunteer dentists and dental school faculty.

Program Impact

- To date, the Christiana Care Health System dental clinic has provided more than 1,500 implants to hundreds of individuals.
- In June 2016, 17 of Christiana Care Medical-Dental staff were among *Delaware Today* magazine's Top Dentists.

Program Contact Information

Program Website: <u>http://www.christianacare.org/dentistry</u>







Christiana Care Health System Dental Clinic

Wilmington, Delaware

Program Features

Note: A checked box below indicates an existing program feature.

Service Delivery Model Age 0-17 (Children and Youth) \mathbf{X} 18-60 (Adult) 60+ (Older Adult) **Specific Populations** Homeless individuals Individuals with intellectual and/or developmental disabilities Individuals with physical disabilities Individuals with specific or \mathbf{X} complex medical conditions \mathbf{X} Individuals with low income \mathbf{X} Individuals with no dental insurance \mathbf{X} Individuals with Medicaid Veterans Refugees/immigrants Geography Rural \mathbf{X} Urban **Service Delivery Setting** \mathbf{X} \mathbf{X} Hospital Dental school ${ imes}$ \boxtimes Community/safety net clinic Private dental office Long-term care facility Senior center/community center Private residence Fairgrounds/stadium/parking lot Church School Homeless shelter **Public housing**

Dental clinic model

(e.g. permanent setting)

- □ Mobile-portable model
- Eligibility and enrollment model (e.g. referrals, care coordination)
- □ Virtual model (e.g. telehealth)
- **Event-based model**
- Outreach and education model

Staffing

- Dentist
- Dental hygienist
- Dental therapist
- Dental assistant
- Dental/dental hygiene students
- □ Nursing staff
- Community health workers
- Non-dental clinical staff
- □ Non-clinical staff

Payment for Care

- Medicaid
- No charge to client
- Sliding fee scale
- Out of pocket
- Commercial dental insurance

Program Funding

- ☑ Foundation/
- organization grant
- Public funding
- (e.g. local, state, federal) Private donations
- (e.g. individuals, businesses)

Dental and Oral Health Services

- **Emergency services**
- **Basic services**
 - Screenings
 - Cleanings
 - Fluoride varnish
 - П Sealants
 - X-rays
- \mathbf{X} **Comprehensive services**
 - \boxtimes Fillings
 - \mathbf{X} Scaling/root planing
 - Extractions
 - **Oral surgery**
 - \boxtimes Root canals
 - \boxtimes Dentures, partials, relines, repairs
 - \mathbf{X} Crowns
 - \mathbf{X} **Bridges**
 - Orthodontics

Other Program Services

- Referrals to dental and oral health services
- □ Care coordination/ care management
- Patient education
- ☑ Caregiver education
- Provider education
- Advocacy/coalition

Integration with Services

- \mathbf{X} Medical services
- X Behavioral health services
- Vision services
- Pharmacy services
- **Transportation services**
- \mathbf{X} Translation services
- Nutrition services

This profile was prepared using publicly available information. Date of last update: March 2016





